Service Area	18/19 FTE Q4	Hours lost	Days lost	% lost Service Area
Finance Including Audit from Q2	45.00	755.80	102.13	2.27
HR including PA's	16.10	52.20	8.00	0.50
ICT	21.60	503.20	68.00	3.15
Legal Services	13.00	108.60	14.60	1.12
Democratic Services	21.80	192.40	26.00	1.19
Business Planning & Performance	15.00	120.25	16.25	1.08
Planning Policy	13.50	39.40	5.32	0.39
Regeneration	5.70	37.00	5.00	0.88
Commercial Business	6.70	59.20	8.00	1.19
Property & Facilities	24.45	160.20	21.60	0.88
Customer Contact	58.77	1606.14	217.04	3.69
Neighbourhood First	27.31	380.20	51.37	1.88
Waste	97.40	2202.00	297.56	3.06
Account Management	29.78	1143.20	154.48	5.19
Case Management	43.80	766.95	103.64	2.37
Specialist Services	57.08	740.00	100.00	1.75
Neighbourhood Housing	35.00	1050.80	142.00	4.06
Housing Needs & Standards	37.20	1854.40	250.64	6.74
Homes First Property Services	21.70	428.00	57.83	2.66
Sports	14.70	162.80	22.00	1.50
Conferencing & Banqueting	11.50	297.20	40.16	3.49
Theatres	29.00	152.60	20.62	0.71
Total				





